

Accepting First Data Donations

Church Online Giving

First Data provides Point of Sale (POS) terminals with built in printers that allow donors to swipe their credit or debit cards – like those you use at a retail store. The terminals are easy to setup and use. They also provide an e-commerce service which can be integrated into your church's website to allow for online donations through your church's website.

Website:	www.firstdatacanada.ca
Required Hardware*:	Yes/No – depending on which option you choose.
Direct Internet Required*:	Yes – a direct internet connection is required.
Merchant Account Required*:	Yes – this is created for the church with the rental or purchase of a terminal or the creation of an e-commerce account.
Website Link:	Yes - can be integrated into your website.
Website Tool/Template*:	Yes - secure online donation form that embeds into your organization's website.
Setup Costs:	Yes – POS terminal can be rented or purchased. If you choose to purchase a terminal this would be on the only initial cost.
Transaction Type*:	PUSH - transaction initiated by the donor at the POS terminal. Transaction completes only if funds available on the credit card or debit account.
Accept Credit Card:	Yes
Accept Debit Card:	Yes
Monthly Recurring Cost:	Yes and No – there is an option to rent a terminal monthly for \$27 per month or purchase your terminal for \$950. E-commerce rates vary on the options selected.
Transaction Costs*:	Yes - 2.6% + \$.10 per transaction there may be a discount based on charitable status.
Option to Donate Costs*:	No - there is no option to suggest/add handling costs to the donation.
Deposit to Church Account*:	Yes – deposit to church's bank account within 24 hours.
Donor Tax Information*:	No - detailed donor report/statement information not collected or provided.
Detailed Donor Report*:	Yes – you can access your payment processing reports anytime you need. There is also the ability to customize reports so you see the exact information you want.
Donor Notes Option*:	No - no option for notes on POS terminal. E-commerce form on your church's website can be designed with a notes section.
Donation Notification*:	Yes/No – POS terminal will provide a second receipt as notification that a transaction has occurred. E-commerce transactions will be notified via email.
Specific/Restricted Funds *:	No - donors cannot select specific funds/projects or restricted funds.
Advantages:	Quick and efficient way to donate Great solution for donations to the General Church Account/Fund No dealing with NSF or Returned Funds (Push Transaction)
Disadvantages:	No online option, donors must donate in person. Collection of Donor Information for Tax Receipts must be considered and arranged for either by manual registration and/or online tool. Specific Project and/or Restricted Fund donations not available.
Specific Contact:	Tel: 1-844-264-9844
Documentation	

