

# Accepting CanadaHelps Donations

## Church Online Giving

CanadaHelps is dedicated to increasing charitable giving across Canada by making it easier to donate and fundraise online. Because they are a non-profit, their fees are a fraction of the for-profit alternatives, so your donation dollars go further. CanadaHelps accepts both credit and debit card donations.

<b>Website:</b>	www.canadahelps.org
<b>Required Hardware*:</b>	No – no hardware required
<b>Direct Internet Required*:</b>	Yes – direct internet connection required and donors must have an email address
<b>Merchant Account Required*:</b>	No
<b>Website Link:</b>	Yes – you can add a Button that redirects donors to a CanadaHelps page which can be bannered with your local church name/graphic
<b>Website Tool/Template*:</b>	Yes - Customize your donation page that donors see so it is branded like your website.
<b>Setup Costs:</b>	No – There is no charge to open a CanadaHelps account for charities.
<b>Transaction Type*:</b>	Push or Automated – donors can initiate a onetime transaction or setup automated weekly or monthly transactions. Transaction completes only if funds available on the credit card or debit account.
<b>Accept Credit Card:</b>	Yes
<b>Accept Debit Card:</b>	Yes
<b>Monthly Recurring Cost:</b>	No
<b>Transaction Costs*:</b>	Depending on the type of account you choose to set-up, per transaction fees range between 3% and 4.9%.
<b>Option to Donate Costs*:</b>	No
<b>Deposit to Church Account*:</b>	Yes – you must sign up for the entry level Profile Account and provided banking information. Information on the two types of accounts: <a href="https://www.canadahelps.org/en/for-charities/compare-solutions/">https://www.canadahelps.org/en/for-charities/compare-solutions/</a>
<b>Donor Tax Information*:</b>	Any donation made through CanadaHelps results in an automatic tax receipt being created and sent to the donor via email. They also keep a record of each in case a donor loses their receipt.
<b>Detailed Donor Report*:</b>	Every donation is listed in your CanadaHelps account. Donor information includes name, email address and home address ( only if they choose to disclose this information), amount and date the donation was made. You can also download all this information in an Excel spread sheet format.
<b>Donor Notes Option*:</b>	No – but a tax receipt is automatically mailed to the donor and they can then write a note or any additional information required.
<b>Donation Notification*:</b>	Yes – an emails is sent to church's account email when a donation is made. Church must then log into their CanadaHelps account to see the donor's name and amount.
<b>Specific/Restricted Funds *:</b>	Yes - different funds/ projects can be set-up and donors can then choose how they would like their money to be used from a drop down menu when making their donation.
<b>Advantages:</b>	Quick and cost effective way to accept recurring electronic donations Great solution for donations to the General Church Account/Fund and Specific Funds/Projects. Helps keep giving regular – especially with members that travel or go away for months. No dealing with NSF or Returned Funds (PUSH Transaction) Provides automated tax receipt for the donor. All donations are tracked in the church's CanadaHelps account and can be downloaded to an Excel spreadsheet.
<b>Disadvantages:</b>	Donors must have an email address.
<b>Specific Contact:</b>	1-877-755-1595 or <a href="mailto:info@canadahelps.org">info@canadahelps.org</a>
<b>Documentation</b>	<a href="http://www.canadahelps.org/en/trainingvideos/">www.canadahelps.org/en/trainingvideos/</a>

